







Lancaster University, focused on how

people and buildings shape each other,

so it's a mistake to talk about 'users' as a

completely different entity. For example,

It's an outcome of many social

no uniform temperature, despite

our attempts to set out guidelines or

researcher Dr Dan Lockton reinforced

recommend ranges. Designer and

that a finite achievement.

Crown Fountain

comfort is a dynamic configuration rather

practices, so there's no optimum answer,

We need to learn from all buildings

understanding of how they are used will

- 'good' and 'bad' - because proper

help prevent repeating mistakes and

2. Making cities work, Arup

Arup brought together 12 speakers

to provide a concise and fast-paced

presentation of their insights into a

range of topics, from more holistic, city-

wide energy infrastructure to rethinking

improve performance.